

THE PROCESS

BUILD/REMOEL PROCESS

CONCIERGE SERVICE PROCESS

ESTIMATING & SALES
*Scott Hinz

DESIGN AGREEMENT
*Scott Hinz

SALES TO DESIGN HANDOFF
Scott Hinz - Scott Lewis

DESIGN & SELECTIONS
*Scott Lewis / Lydia Carpenter

BUILD AGREEMENT
*Scott Hinz

DESIGN TO PRODUCTION HANDOFF
Scott Lewis - Josh Boling

PRODUCTION
*Josh Boling / Tyler Long

FINAL WALKTHROUGH
*Scott Hinz

INTRODUCE CONCIERGE SERVICE & BEGIN WEEKLY CHECK-INS
*Patty Slupecki

QUARTERLY CHECK-INS BEGIN FOR WARRENTY YEAR
*Patty Slupecki

ONE YEAR POST CONSTRUCTION

*Point of Contact for Each Phase - 419-843-6737